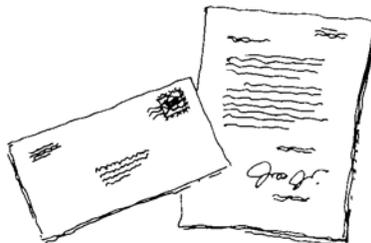


# Letters



**T**hank you for the training you provided in Burden, Kan. It was informative and professionally conducted. I took home a substantial amount of data. Well done!

*Steve Haffner  
City of Augusta*

**Rural Water District No. 1-Consolidated** would sincerely like to thank Elmer for coming to speak to our water district.

We have a number of families who have inherited land and are unable to acquire water meters. Two problem areas have only three-inch water lines. To add additional meters we would have to install a six-inch line.

It would benefit the entire district if the lines could be increased and meters added.

We are hoping KAN STEP would be our answer to aiding us in improving our water district.

*Sincerely,  
Elaine Pfannenstie, Treasurer  
Rural Water District 1-Cons.  
Ellis County, Kansas*

**Thank you (Doug Helmke)** so much for sharing your time and expertise with the participants of the 2005 Groundwater Foundation Conference. Participant evaluations deemed the conference a huge success due to the high caliber and wide array of presentations. The Foundation also received many positive comments concerning the relevance of the conference topics to participants' groundwater concerns and issues.

As one participant stated, "The conference invigorated and inspired me to try new and innovative approaches to groundwater protection that I heard about at the conference." This comment reinforces our belief that the information you shared with conference participants will allow them to return to their communities better prepared to begin or continue their groundwater protection efforts.

Again thank you for your help in providing a quality education event. We look forward to working with you on future groundwater protection efforts.

*Cindy Kreifels, Exec. Dir.  
Rachael Herpel,  
Comm. Prog. Dir.  
The Groundwater Foundation*

**Thank you Bert and Lonnie** for rescuing me when we had our chlorine gas leak! I don't know what I would have done without you both to turn off the gas and then determine a leak location.

Thanks again for returning with information on alternative less dangerous systems, and then returning again to help install the new system. The chlorine system has worked perfectly save a few small problems since you were here. We've just used our first 55-gallon barrel of solution and the second beginning this week.

Our board decided to donate the pump and everything that we will no longer be using to KRWA for use in helping other districts as you have helped ours.

Thank you again and here is wishing you a Blessed New Year.

*Eileen Jackson, Manager  
Pottawatomie RWD 2*

**WATER WISE ENTERPRISES, LLC**

**YOUR SOURCE for the AQUA-MAG line of  
WATER TREATMENT products  
LMI & STENNER chemical feed pumps**

**office 316.792.6994**                      **Toll FREE 866.883.1427**  
**fax 316.773.1492**                      [dpatton@waterwiseenterprises.com](mailto:dpatton@waterwiseenterprises.com)  
**Diane Patton**

An illustration of a water pump tower, also known as a windmill pump. It has a tall, lattice-like tower with a circular windmill on top. The windmill has several blades. The illustration is in a simple, sketchy style.

**The Water Rate Review/** Asset Management training in Lawrence on September 28 was excellent. All the presentations were interesting and full of worthwhile information and ideas. Carl Brown was especially good about presenting concepts and financial management information in simple, practical terms. We learned a lot and will put it to good use. Thanks!

*Don Murphy, Manager  
Leavenworth Water Dept.*

**Just a quick note to thank** you Greg for coming to Hanover and helping me find a water leak. The leak was about 15 feet from where we thought. It was a 4-inch cast line with a clean break. I don't believe I would have found it without your help. Thanks again.

*Tim Duis  
City of Hanover*

**We want to let you know** that we appreciate the way Jon Steele dropped what he was doing and came to help us find our recent water leak. I also appreciate Jon calling with information requested on collecting samples.

*Glendon Barrett, Chairman  
Chase RWD 1*

**Rural Water District 1,** Morris County, would like to thank you Elmer for arranging to have Gary Hanson come to our board meeting to explain the Fair Labor Standards Act. This information was very important to clean up confusion about this issue and to allow the board to make the appropriate decisions in coming up with a policy to serve the best interests of both the board and the employees of the water district. The help that Elmer and the KRWA staff have provided over the years in answering questions, providing information to our district, checking master meters, providing educational meetings dealing with the various

aspects of the water business etc., has helped us immensely in continuing to keep our district updated with the latest technology and information. The amount of money spent on dues is returned many times over in the benefits received.

*Steve Euler, Manager  
Shirley Hoch, Office Manager  
Morris RWD 1*

**Thank you Greg for your** ideas that we discussed in helping to locate Troy's water leak. The break was located in the early hours of Thursday morning. Again, thanks for your help.

*Danny King  
City of Troy*

**Elmer, I believe I sent in our** change of address but I wanted to make sure. Margie had a slight stroke, but I thought it was pretty severe. She is doing better, is in rehabilitation now and getting therapy. It must be about time for the Annual Convention. I extend our best wishes for a very

successful convention. I miss seeing my old friends there and the booths and people who will be there. After Margie's stroke it was necessary for us to move so we both would have some care.

We miss Kansas but we have a great daughter who is very helpful to us in our old age and lives very close. We also have a granddaughter who lives here and she has a son in the second grade and is a joy. He is a good hockey player.

Our best wishes for a great Convention.

*Jackson George*

*(Editor's note: Jackson George is a retired FmHA official instrumental in helping establish the Kansas Rural Water Association in 1966. He has continued to maintain contact and support of the Association for 40 years. KRWA wishes Jackson and his wife Margie good health and thanks them for decades of support and friendship.)*

**2005 KRWA  
Officers &  
Directors**

*Dennis Schwartz, President, Shawnee Co. RWD 8, Tecumseh, Kan.  
Patricia Shaffer, Vice-President, Butler Co. RWD 5, Benton, Kan.  
Sharon Dwyer, Treasurer, Douglas Co. RWD 5, Lawrence, Kan.  
Mike Mayberry, Secretary, City of Kiowa, Kiowa, Kan.  
Carl Carroll, Director, Montgomery Co. RWD 2, Independence, Kan.  
Larry Remmenga, Director, City of Concordia, Concordia, Kan.  
Darrell Schlabach, Director, Washington Co. RWD 1, Hanover, Kan.*

**KRWA  
Staff**

*Elmer Ronnebaum, General Manager  
Laurie Strathman, Administrative Assistant  
Gary Armentrout, Training Director  
Lonnie Boller, Surface Water Tech  
Greg Duryea, Technical Assistant  
Mike Fisher, KAN STEP Tech (part time)  
Doug Guenther, Technical Assistant  
Doug Helmke, Water Rights/Source Water Tech  
Shane Holthaus, KAN STEP Tech  
Jim Jackson, Source Water Tech  
Bob Kirby, Technical Assistant  
Dan Knupp, Communications Coordinator  
Pete Koenig, KAN STEP, GIS Mapping Tech  
Pat McCool, Consultant  
Charlie Schwindamann, Wastewater Tech  
Jon Steele, Technical Assistant  
Delbert "Bert" Zerr, Consultant*