

Letters



I wanted to write in to give a huge shout-out to both Kris Kline and Daryn Martin (KRWA staff), I was hired as the city clerk for Longton in 2015, then became the certified water operator in training in 2020, and got my certification in 2021. I started this water system journey with really no knowledge of how our system was supposed to work. The problems I was facing were 1) the tower would drop pressure if we were flushing hydrants. 2) the pressure would fluctuate drastically when opening or closing the water valve.

Daryn Martin visited us first and helped me to understand how to determine the amount of water in the tower based on the pressure readings. This was a huge discovery to me because I realized we were operating our 50,000-gallon capacity tower at basically the lowest level, which explained the reasons for pressure loss from just flushing a hydrant. I was able to learn so much about the telemetry we use on this visit. Daryn got me in contact with Kris to dive deeper into the reasons for the drastic pressure fluctuations when opening/closing the valve.

Kris graciously visited with me twice. First, he helped to relocate the pressure transducer to a more suitable spot, and we added a pressure snubber (I'm still learning all the terms, but I think that's what Kris called it... LOL!). Kris also assisted me by researching different style valve options that open/close slowly and he spoke with our telemetry representative to discuss other programming options to allow for a slow open/close. On this visit, I learned so much about how our specific system should operate. Shortly after Kris' first visit, the valve quit working all together so he visited a second time. He taught me how to remove the valve from the pit and repair it with the rebuild kit. Kris took the time to explain all the parts as he was taking it apart and putting it back together to make sure that I understood. I now feel confident enough to rebuild the water valve myself, if ever necessary.

Both of these guys have helped me tremendously in understanding my specific system. It can seem almost scary to take on a job that you have no knowledge of, but they have both taught me so much. I feel much more

comfortable in my job as a certified water operator. So again, a big thank you to KRWA for the patient and exceptional staff. I must also add the annual conference, trainings throughout the year, and the resources available on the website have also been invaluable to me. Thank you!

*Bonnie Foged
City Clerk, Certified Water
and Wastewater Operator
City of Longton*

I was talking to the long-term Sub at Goessel (Tom Zogleman-Ag department) about how wonderful of a job you (Monica) did at HHS presenting. I know how well you did, as you sparked interest in the students about the subject manor. One student is even reaching out to learn about the program and the students the next day were talking about how they might look into the program to help fund their start in farming.

Sparking interest in students now is impressive. I'm sending you this to thank you for coming to HHS and to share your contact with Mr. Zogleman to see if he could set up a time/day for you to come present to the GHS Ag students.

*Todd Weeks
Transition Coordinator Marion County*

As a representative of Doniphan County RWD #5, I would like to that you (Lonnie Boller) for taking the time to help us remove our old CL17 analyzers and setting up our new 260 series analyzers from Hawkins. We greatly appreciate your time and effort to help us as well as educate us on the setup and maintenance.

Thanks again, and we look forward to working with you again Monday (January 30) for the startup and calibration of the new analyzers.

*Justin Engemann
Operator/Manager
Doniphan RWD 5*



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The city of Beattie would like to thank KRWA Circuit Rider Greg Metz for bringing us a pressure tank to use while our water tower was out of service for painting.

Greg helped get the tank set up and made sure it was working properly. Greg also tapped the water main so we could move our telemetry to the pressure side of the shut-off valve.

Greg loaned us the use of his gauge to check fire hydrant pressure for ISO. Thank you, KRWA for the use of the pressure tank.

*Frank Staggenborg
City of Beattie*

I am writing to express my appreciation for the service of KRWA and (Technical Assistant) Lonnie Boller, specifically in the last couple of weeks. Lonnie has assisted our public works staff in locating some ongoing leaks within our downtown area. With KRWA's specialized equipment and Lonnie's experience, knowledge, and skills, our staff is able to observe and learn on many occasions and also expedite the amount of work that they are able to accomplish in an effective and efficient manner.

It is great to have Lonnie and Tony (KRWA Tech Assistant) in our local community as a resource. However, I wish to thank all of KRWA's staff for always being so helpful to the City of Horton.

We look forward to seeing you at the upcoming 2023 KRWA Annual Conference in March.

*John Calhoon
City Administrator
City of Horton*

Daryn (KRWA Assistant General Mgr.), on January 23, 2023, I reached out to Bert Zerr, also of KRWA, to request information regarding the regulations on turbidities of drinking water as stated in the Surface Water Treatment Rule. Bert was very kind and understanding of my questions, as he has always been. This time, however, Bert

treated my request a little differently and immediately stated that you would be better suited to answer my questions. He spoke highly of your experiences treating surface water and was more than comfortable with your ability to assist the City of Russell once more.

Daryn, you have been to our surface water treatment facility a few times for various reasons and have been nothing short of spectacular. The amount of time you spend with me and my water operators is always overflowing with information and always seems to spark additional questions, which you answer just as generously. With this information and service that you can share with us, we can grow as individuals, operators, and as a department to ensure we are doing our absolute best every day to provide the best water possible to our community. I honestly do not want to think of the hardships we may still be

dealing with if it wasn't for your efforts and the efforts of other KRWA staff to assist us.

With deepest gratitude, I want to thank you for everything you do and everything you have done for the city of Russell.

*Diana VanBruggen
Water Production Superintendent
City of Russell*

On behalf of our City Council and staff, thank you (Kris Kline and Charlie Schwindaman) for all your help on everything. Your knowledge, information and instructions over the past few weeks have been invaluable to the City of Silver Lake. Our staff has learned a lot from you, and we do not know what would have done without your help.

*Bill Berndt
Public Works Assistant
City of Silver Lake*

KRWA Officers & Directors

Paul Froelich, President, City of Enterprise
Mike Fulkerson, Vice-President, Leavenworth Cons. RWD 1, Basehor
Scott Robertson, Secretary, City of Hesston
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Bill Shroyer, Director, City of Sabetha
Allan Soetaert, Director, Johnson Co. RWD 7, Gardner
Bill Shroyer, Director, National Rural Water Association
Mays & Associates, LLC, Legislative Liaison

KRWA Staff

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Daryn Martin, Assistant General Manager / Technical Assistant
Laurie Strathman, Administrative Assistant
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Bret Beye, Technical Assistant
Lonnie Boller, Technical Assistant
Brian Bowles, Technical Assistant
Doug Guenther, Technical Assistant
Doug Helmke, Water Rights/Source Water Specialist
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Tony Kimmi, Technical Assistant
Kris Kline, Technical Assistant
Jeff Lamfers, Consultant
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Charlie Schwindamann, Wastewater Tech
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