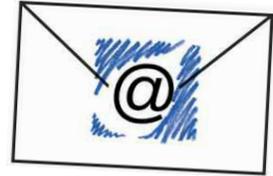


Letters



The city of Winona would like to give a big shout out to Jeff Lamfers and Doug Guenther for helping us in a time of need. The city's water supervisor died of a sudden heart attack. Our city superintendent, Dan Lewallen, had just started to work for Winona. We needed lots of help and direction in the next steps to fill the position. Both men helped Dan in what he needed to do. He helped him with studying for the water tests and instructions on all he would need to do to qualify for small systems operator.

Jeff made a trip on a Sunday and helped with our sewer system. Dan made phone calls with many questions he had concerning water and sewer systems. Jeff was valuable in helping us get our Lead and Copper reports done correctly.

Doug has assisted in several water situations. He also assisted us in doing the annual water report.

They helped the city of Winona in a very trying situation. We are indeed

very grateful for Kansas Rural Water and those willing to go beyond their jobs to see to quality water and wastewater operators.

*Linda Latham, City Clerk
Dan Lewallen, Superintendent
City of Winona*

We want express our sincere thanks to Pat McCool for his help and expertise recently with water sampling issues and assistance with overseeing testing prior to putting one of our towers back in service following repair work.

He was very helpful to our District Operator, John Mellies, with suggestions and advice and made contact with a private lab to ensure our water was ready for our customers.

Pat is always ready and willing to help when we have water questions including chlorination issues. His knowledge is invaluable and his professionalism and his enthusiasm for his work are priceless.

We truly appreciate Pat and his work with KRWA. We feel he is a valuable asset to all water providers across Kansas.

*Sue Harsh, Bookkeeper
John Mellies, Operator
Butler County RWD No. 6
Board of Directors*

The city of Pomona wants to thank KRWA for the continuing services that you continue to provide for the city. We would like to personally thank you for your recent contribution and support to the city from all of your area representatives.

We would like to take this opportunity to say a heartfelt "Thank you!" to you all. We look forward toward working with you and having your continuing support.

*Marie Seneca
Mayor, City of Pomona*

On behalf of the city of Frankfort, I would like to thank you (Elmer) for all the help offered through Kansas Rural Water. Charlie Schwindamann was here to help with wastewater issues we were having. He was a huge help with the lift station when we were having pump issues. He was always willing to come and help figure something out to keep us going. He was here probably 12 different times and there were numerous calls to him that he was always very willing to help us out with. He was very instrumental in getting our contractor to get here and see the importance of them getting our project completed. Charlie was also very helpful with doing the smoke test on our sewer lines. He helped us find several spots that need immediate attention. He is always very pleasant, knowledgeable and very willing to help with whatever we need.

-LINE STOPPING

3/4"- 60"

-LINE TAPPING

2"- 60"

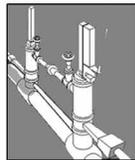
-VALVE INSERTION

4"- 16"

-VALVE TURNING

-PIPE REPAIR

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We also had the opportunity to work with another Kansas Rural Water employee. Greg Metz was very helpful in helping us locate water leaks that we were having trouble locating. He too was very willing to help and was here in a very reasonable time. He was at our location probably about six times and also answered any phone call we sent his way. He also assisted our guys with a valve exercising demo and plans to come back and test our water valves throughout the town. Greg is also very knowledgeable, pleasant and very willing to help.

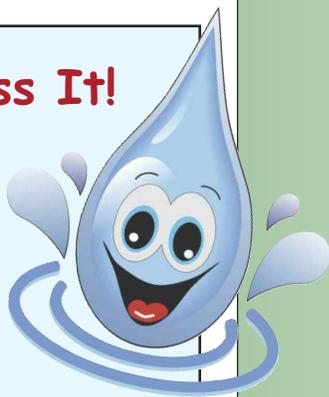
Again, thank you for the expertise and help. We appreciate all the help we get from Kansas Rural Water. It is very much appreciated.

*Melody Tommer
City Clerk
City of Frankfort*

PWWSO No. 26 wishes to express its support for KRWA. The assistance that is provided by them is so valuable! Anytime that we have had questions, concerns or needed help (of any kind), this organization has been there to provide anything that they can. The wait time is never an issue for us. When we provide a need, it seems as if they "drop everything" to find the answer, resource or to come alongside us to work through the issue at hand. The time that they have spent with us during the design, build and now problem shooting at our water treatment facility has been hands down, a cost saving and supremely valuable asset to us.

Don't Miss It!

See pages
32-56
of this issue
for all the
latest
conference
information!



Through the assistance of KRWA, we have been able to utilize programs that are of no or low cost. They have been able to guide us to programs that offer grants and that has allowed us to modernize equipment and keep us in compliance with State and Federal rules and regulations. As we faced a water shortage during the summer of 2018, they were able to point us in the direction of monies that we could apply for to drill for new wells, process with environmental studies and other obstacles we would need to conquer to moved ahead with the project. We are still in the waiting phase for this project but it has nothing to do with KRW, rather the availability of the federal funds.

KRWA also provides educational classes and training for our staff. This is so important to our community.

All of these things help keep costs down, which reduces the burden to our citizens. To our Rural community, this is crucial.

*Shari DeWitt
City Clerk
City of Strong City*

We appreciate all the different ways KRWA helps our rural water district. Whether it is help finding water leaks, low pressure, chlorine issues, keeping in compliance with KDHE, just to mention a few things, KRWA is just a phone call away. KRWA helps in any way they can. Not to mention the classes KRWA offers and the annual conference is state of art.

Thank you for the continued support KRWA gives to our rural water district.

*Rhonda Snyder, Manager
Consolidated Rural Water District No.5
Atchison County*

KRWA Officers & Directors

Paul Froelich, President, City of Enterprise
Bill Shroyer, Vice-President, City of Sabetha
Patricia Shaffer, Secretary, Butler Co. RWD 5, Benton
Allan Soetaert, Treasurer, Johnson Co. RWD 7, Gardner
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Mike Fulkerson, Director, Leavenworth Cons. RWD 1, Basehor
Scott Robertson, Director, City of Hesston
Bill Shroyer, Director, National Rural Water Association
Mays & Associates, LLC, Legislative Liaison

KRWA Staff

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Greg Duryea, Assistant General Manager
Laurie Strathman, Administrative Assistant
Bret Beye, Technical Assistant
Lonnie Boller, Technical Assistant
Doug Guenther, Technical Assistant
Doug Helmke, Water Rights/Source Water Specialist
Tony Kimmi, Technical Assistant
Ken Kopp, Water Rights/Source Water Specialist
Jeff Lamfers, Consultant
Daryn Martin, Technical Assistant
Pat McCool, Consultant
Greg Metz, Technical Assistant
Linda Osterhaus, Office Assistant
Charlie Schwindamann, Wastewater Tech
Joe Schmelzle, KAN STEP Tech Assistant
Jason Soloman, Wastewater Tech
Jon Steele, Technical Assistant
Mark Thomas, GPS/GIS Mapping Coordinator
Monica Wurtz, Technical Assistant
Delbert "Bert" Zerr, Consultant