

Letters



I was looking at the photographs from this year's conference this morning and thought I would thank you (Elmer) again for having me at the KRWA Conference. You and your folks are some of the best around.

Beyond the conference Patty and I are so happy that we made a new friend in you last year and appreciate the opportunity you provided us.

Hope you have a great year!!

Your friend,

*David Browning
"The Mayberry Deputy"*

Wanted to thank KRWA for its recent assistance with our chlorination issue. We are a very small district that relies on volunteer help and appreciate when KRWA can be there in case of an emergency. When I reached out for assistance, Jon Steele and Pat McCool were quick in resolving our issue without us ever going out of service.

Thanks again to KRWA!

*Nancy Zogleman
Board Chair*

I would like to take this opportunity to send a big thank you for the assistance of Charlie Schwindamann during our time of need when our 14 inch sewer force main was broken. Charlie had pumps to help us keep the sewage from backing up into the homes of our residents, which you know can literally turn into a very big and costly mess.

When the contractor finished the repair on Saturday 3/4/17, I was the only one on duty at the time and Charlie was right there with me. He helped me check the entire route of the force main to the lagoons, went to one of the other pump stations and got it going for me while I was at the main pump station getting it going and also assisted checking the actual lagoon site itself.

As you know, Charlie used to be my boss here at Marysville and his knowledge of our system is very valuable to me. I wish everyone in the state had the advantage that I do when they call KRWA with a sewer problem. Again Thank You for the help provided.

*Kent D. Bargman
Supervisor, Water/Sewer Dept.
City of Marysville*

Just wanted to write and thank you for all of the assistance that KRWA provides to the people of Kansas. Most of the time just a phone call will answer our questions, but if they don't know the answer, they will find someone that can.

The city of Scandia can always count on Greg Metz or Charlie Schwindamann to stop by and see how things are going or coming out when we call. Greg recently brought over one of your pressure tanks for us to use while we had our standpipe out of service to get it painted. We were not able to use it as it was designed because of the location of our pressure switches, but we hooked it up to the fire hydrant at the tower to take some of the sudden surge out of our lines when the pumps started as we do not have VFD controls.

In the past, Charlie has helped us in several ways, smoke testing, measuring sludge and answering a lot of questions. Again thank you to KRWA for all of your help.

*Jerry Swanson
City of Scandia*

Thank you for your donation of \$700 to support our mission of honoring veterans and their families, which we do by creating and touring "Remembering Our Fallen" memorials, flights for our veterans to Washington D.C. and events for our Gold Star Family members. And we are anxious

to turn the corner to now begin the work for a national traveling memorial for our Fallen from The War on Terror since 9/11/2001.

Sometimes, we all need to be reminded of the tremendous cost paid for our freedoms, and your thoughtfulness will ensure that others will have an opportunity to honor our veterans.

Thank you, again, for your tender generosity and awareness that we can't wait 25 or 50 years to remember today's Fallen. If we want to truly honor them, we must do it now to alleviate the fear they will be forgotten. We will remember them.

*Bill & Evonne Williams
Patriotic Productions*

We just wanted to say thank you for the opportunity to perform on Wednesday! The Headliners loved every second of it, and there truly is nothing like performing on the Century II stage! Look forward to hearing from you in the future!

Thanks again!

*Valerie Lippoldt Mack
Chair of Vocal Music and Dance
Butler Community College*

I wanted to take this opportunity to thank you (Elmer) and your staff for assisting our community with some recent issues associated with our water/waste water system. Courtland is a small community of less than 400 people and we operate on a very restrictive budget. We feel extremely fortunate to have had the assistance of the KRWA technicians in solving issues that may have otherwise caused a significant strain on our budget.

Beginning in mid-January we began experiencing significant water loss (over a million gal/month) within our system. After weeks of searching by

myself and others we were unable to locate the source of loss. I eventually contacted Greg Metz through your office who assisted us on several occasions over the next few weeks and eventually located the source of the loss. Greg utilized some technical audio/video equipment that eventually helped locate the source of the loss.

I've had a similar experience with Charlie Schwindamann, one of your Wastewater Technicians. When I assumed the role of Courtland City Maintenance Supervisor two years ago we were repeatedly exceeding appropriate discharge levels from our sewer ponds, and significant erosion of our dikes. Charlie visited us on multiple occasions and helped guide us through the process of sludge removal, sewer system maintenance and rebuilding our ponds. Our discharge levels have since normalized.

Lastly, I want to acknowledge all of the exceptional educational opportunities that KRWA has provided in the past and continues to provide. When I assumed this position I had some limited knowledge of my position because my father (Stan VanMeter) has directed Cloud County Rural Water District No. 1 for many years. We both regularly attend educational courses offered by KRWA because they are extremely educational and free to our communities.

Once again, thank you and your staff for assisting our small community with these needs. It's greatly appreciated to have the services of KRWA and professional technicians such as Greg Metz and Charlie Schwindamann to assist us.

*Bryan VanMeter
Courtland City Maintenance Supervisor*

I am honored to have been selected as the recipient of the \$1,000 Dennis Schwartz Scholarship! It is with pride and great appreciation that I accept this award. It is my understanding that Mr. Schwartz contributed a large amount of time and effort serving on various boards and organizations to insure quality water systems.

I greatly appreciate being awarded this scholarship to help further my education. Receiving this scholarship will significantly reduce the financial burden on myself and on my parents. I am very thankful of this financial assistance, and I am confident it will help me receive a quality education and achieve my future goals.

*Wilson Ellis
Norton, Kan.*

I just wanted to send you (Greg) a quick "Thank You" for allowing me to present to the conference attendees on securing their property, staff, and data. You all are great to work with and the extra effort and hard work you put into that conference is obvious and appreciated. The KRWA is always the best conference we attend each year and we are looking forward to next year!

*Steve Prasko
Advantage Computer/Jayhawk Software*

Just wanted to give you a quick note of appreciation for all of the assistance we've gotten with our wells lately from Jon Steele. Having him available on site for discussion and on hand testing wells is an invaluable service we truly are grateful for. Thanks KRWA!

*Wanda Gabel
City of Ness City*

After attending the 2017 KRWA Annual Conference and Exhibition in Wichita, I am once again appreciative and impressed with the excellent quality and coordination of this event. I have an "inkling" in the amount of work that it takes to conduct a meeting of this magnitude and Nemaha RWD No. 4 expresses our thanks to you Elmer, the Board of Directors and all of the KRWA talented staff.

Nemaha RWD No. 4 is in the process of developing a new groundwater supply. On behalf of the district, I want to thank Doug Helmke and Ken Kopp for their

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