

Letters



I want to thank KRWA for its recent assistance with our chlorination issue. We are a very small rural water district that relies on volunteer help and appreciate when KRWA can be there in case of an emergency. When I reached out for assistance, KRWA Tech Assistants Jon Steele and Pat McCool were quick in resolving our issue without us ever going out of service.

Thanks again to KRWA!

*Nancy Zogleman
Chairman, Sumner RWD 7*

The city of Fall River and I would like to thank KRWA for the assistance in completing the multi-page forms on disinfection byproducts, specifically THMs. These forms were sent to the city by EPA last summer and then again by KDHE in January.

The city purchases water from another water supply and does not chlorinate the water. Pat McCool was helpful in completing the forms and explaining the matter to the Mayor.

Thank you again.

*Randy Blevins, Superintendent
City of Fall River*

I would like to take this time to send some long overdue "Thank You's" to the staff at Kansas Rural Water Association.

The first goes to Doug Guenther and Bert Zerr for helping me obtain my water certification. Don't know that I could've done it with out you two!

The second goes to Charlie Schwindamann for all his help with our lagoons. They are looking better and tests results are coming back with much improved results.

The third goes to Doug Guenther for helping with our water main break and pinpointing the leak in the alley behind city hall, which is under six inches of concrete. Not sure how much cement and alley we would have dug up before finding it without his help. And it was the coldest week so far this winter!!!

And finally to the entire staff for putting on such a great conference every year! You seem to outdo yourselves every year! I enjoy coming to the conference every year and hope to keep coming. The classes are great! Short and to the point. All the extra-curricular activities just enhance the experience!

*Rod Huffman, Utilities Director
City of Oakley*

On behalf of the city of Spring

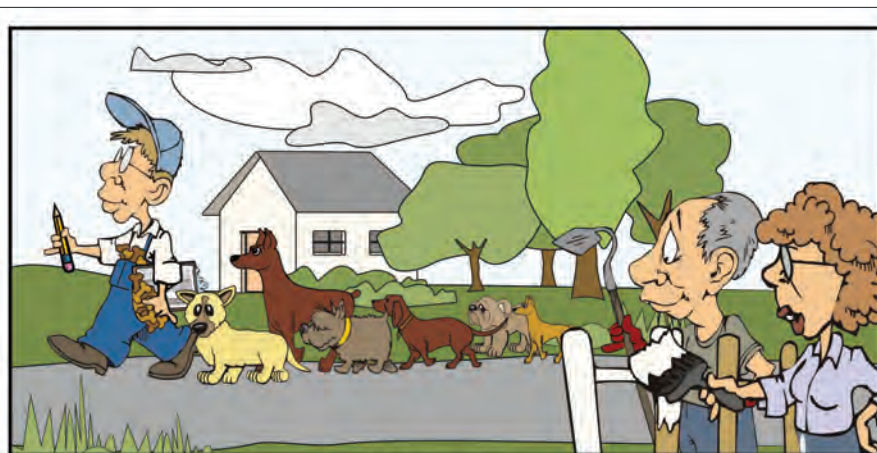
Hill's Public Works Department/ Utilities Division, I'd like to extend our appreciation to the Kansas Rural Water Association (KRWA) for their timely and helpful services.

The city of Spring Hill's Wastewater Treatment Facility (SHWTF), as well as other mechanical treatment facilities in the State of Kansas, was notified in 2014 by the Kansas Department of Health and Environment (KDHE) that lowering limits on total phosphorus and nutrients were being proposed in effluent discharge.

KDHE's goal (a bipartisan effort with the KRWA) was to investigate and assist existing mechanical plants across the state with lowering phosphorus and nutrients in effluent by mechanical adjustments in their processes. Our facility was not designed with secondary treatment so making adjustments to the dissolved oxygen settings in our mixed liquor was the only way to achieve potential lower effluent numbers in our activated sludge process.

Jeff Lamfers, KRWA Consultant, conducted on-site and well as continuing correspondence throughout this period in providing us with productive assessments and feedback considering specific aeration blower timer adjustments to achieve positive effects in lowering phosphorus and nutrient levels.

The city of Spring Hill received a letter dated October 10, 2016 from KDHE regarding the recent consultation efforts and outcome regarding potential phosphorus and nutrient reduction at mechanical wastewater treatment facilities. Nick Reams, KDHE Enforcement & Compliance – Bureau of Water stated in part, "During a review of the city's permit file, it appears the facility has met expectations of nutrient removal".



Herb decided it was important for a meter reader to be 'dog's best friend'. So, he went out to read meters with a pocket full of doggie treats. It's a small town, word travels fast!

Mr. Reams went on to say, “the city will be removed from the list of communities receiving technical assistance”.

As a result of Mr. Lamfers’ assistance, the due diligence of Spring Hill operators, and our facility’s ability to reduce nutrient and phosphorus levels, we were removed from the list of communities that were in this study. We certainly appreciate the help and input from Mr. Lamfers over the last couple years and hope other communities have achieved positive results from his efforts and involvement during this process as well.

*James E. Boyer, Utility Superintendent
City of Spring Hill*

Rural Water District No. 2, Mitchell County has received much help from Pat McCool since the loss of our certified operator.

We take this opportunity to express our appreciation to the assistance that Pat has provided to our plant staff. Pat helped us with a complete run down of the following, including water sampling, and chlorine testing. He has also assisted our staff with chlorine feed issues and testing the quality of the chlorine that is shipped to us. He assisted with sampling the clarifiers for sludge buildup and developed procedures for sludge measurements and removal. He helped us determine the cause of high TTHM samples and how to lower TTHM levels. We are now in compliance with state and federal regulations for TTHM levels for the first time in over a year.

Pat also helped us with filling out documents to EPA and helped us compose a letter to our customers describing our issues with TTHM testing. Without Pat’s continued assistance we may not have been able to accurately diagnose our issues in a timely fashion. Thanks to Pat’s assistance our crew has learned the correct ways to be reliable on our testing/knowledge to diagnose future

issues. With Pat’s help we are more confident in our ability to meet the needs of our rural water customers today and in the future, and for that we are extremely thankful to him.

The Kansas Rural Water Association provides extremely valuable technical assistance to water and wastewater systems. I cannot imagine not having such help available. KRWA staff understand the situations in smaller water systems and the help we received was provided in a caring and understandable manner.

Thanks to KRWA for being so responsive to our needs.

*Judith Anderson, Operator
Mitchell RWD 2*

I really must express my gratitude for the help I received from two of your employees, Lonnie Boller and Tony Kimmi.

During a substantial evening thunderstorm, a washout occurred next to a 6-inch waterline causing it to break. I called Lonnie and Tony to help me locate the washout in the dark. With their assistance, the waterline break was found quickly and temporarily fixed. The next morning, Lonnie and Tony came back to the area to lend a hand in finishing the repairs to the waterline.

Their willingness to help me locate the washout and to assist with repairs to the waterline was very much appreciated.

I have always received quality service from the KRWA staff and Mr. Boller’s along with Mr. Kimmi’s extended help is a prime example of this. Such service builds great working relationships. Thanks again, Lonnie and Tony!

*Harold Keller, Manager
Brown RWD 2*

KRWA Officers & Directors

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Delbert “Bert” Zerr, Consultant*