

# Letters



**W**e would like to take this opportunity to thank Tony Kimmi for his assistance last September 2015.

Tony came down and offered his expertise and knowledge in pinpointing a potential leak in the northern part of our system. We were then able to further narrow down the area and have recently replaced approximately 1,600 feet of line, which resulted in a drastic decline in our water loss.

We greatly appreciated his help and would just like to say “Thank You Tony!”

*Jimmy Davis, Operator  
Denise Vogt, Bookkeeper  
Butler RWD 3*

**I really must express my gratitude** for the help I received from two of your employees, Lonnie Boller and Tony Kimmi.

During a recent substantial evening thunderstorm, a washout occurred next to a 6-inch waterline causing it to break. I called Lonnie and Tony to help me locate the washout in the dark. With their assistance, the waterline break was quickly found and temporarily fixed. The next morning, Lonnie and Tony came back to the area to lend a hand in finishing the repairs to the waterline.

Their willingness to help me locate the washout and to assist with repairs to the waterline was very much appreciated and reduced water loss and a lot of problems for customers.

I have always received quality service from the KRWA staff and the help Lonnie and Tony extended is a prime example of this. Such service builds great working relationships. Thanks again, Lonnie and Tony!

*Harold Keller  
Manager, Brown RWD 2*

## The Rice County Conservation

District would like to thank KRWA for the eleven years of participation that the Kansas Rural Water Association has taken part in making the 4th grade conservation education field day a success.

We look forward to our participation in the future.

*Rice County Conservation District*

**Big Thank You to Monica Wurtz,** Pat McCool and Jeff Lamfers for sending copies of your talks at the Independence training session to me. I do appreciate all your help. Thanks again.

*Judy Diver, Chairman  
Montgomery Cons. RWD 2*

**I just wanted to take a minute and** thank KRWA for all that they do to assist water systems across Kansas. As you already know, Phillipsburg dealt with some flooding issues this week. Doug Guenther reached out to me on Tuesday to see how he could help and was already advocating for us as KDHE was trying to assess the impact the flooding had taken on our wells and collection system.

It is comforting to know that KRWA is there when we need them.

Again thanks,

*Kent Footh, Water Plant Foreman  
City of Phillipsburg, Kansas*

**I would like to send a special** thanks to Lonnie Boller for assisting me with changing the master meter at the city of Willis. This was going to be a simple 30-minute project on a Saturday morning, replacing an 8-bolt, drop in meter. After shutting off seven gate valves, I started to remove the bolts when all of a sudden the gasket blew out and I had a lot of water blowing all over the room. In about

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three minutes I was soaked to the bone and standing in ankle deep water and in need of a larger pipe wrench to close one of the valves. After an unsuccessful trip the hardware store in an attempt to get a bigger wrench I called Lonnie to see if I could borrow a wrench and asked him call city of Horton to shut off their pipeline which feeds the Willis station. Lonnie was there in eight minutes, walked in with his wrench and closed the valve so it would shut the water off. Lonnie seeing that I was very disappointed by this bath at 8:00 a.m. on a Saturday went ahead and changed out the meter for me. After fighting this meter for two hours we were done.

Thanks Lonnie for coming to my rescue.

*Dave Grimm  
City of Willis*

**On behalf of Consolidated Rural Water District #5, Atchison County,** we want to thank Kansas Rural Water Association especially Tony Kimmi for all the knowledge and help during our 11 miles of pigging (cleaning of lines) process. This was our first experience with pigging our water lines. Tony was a great asset to the project.

Thanks again,

*Rhonda Snyder, Bookkeeper  
Atchison Cons. RWD 5*

**Thank you, Elmer for getting Tony** out here to test that meter. I was pleased that it was dead on.

I proved to the customer (former city council member) with the use of a new cell network meter that his old water softener which he said had not been used for years was the main source of his water loss. He had used more than 24,000 gallons in a month. When he bypassed it the water usage stopped. Also I had him put the food coloring in the tank of his toilets even though he swore they did not leak. Ran into him in the hardware store and he was buying flapper kits.

*Paul Froelich  
City of Enterprise*



Graphic by Linda Windler

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