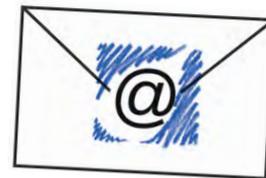


Letters



Thanks (Tony) for making the trip to Enterprise today (June 23). Today's leak is one of those frustrating situations when previous management did not produce proper documentation of how they installed a service. The tap saddle we located was the correct one. It was a one-inch poly line servicing two pits. There was a tracer wire. After we dug out the pits we found it was cut at the curb. We were able to use the Ditch Witch Pierce Arrow and punch a new line in and get the service restored. I think you were dead on with the location of the leak; that would have been where they tied on when they widened the highway. Had they done it right in the first place it never would have required so much of the highway to be removed.

We will have it filled tomorrow and hot mix back in by noon on Thursday.

Again thanks for making the trip.

Greg, thanks for getting Tony here so fast. As usual KRWA is just a phone call away!

*Paul Froelich, Superintendent
City of Enterprise*

I attended the chlorine class in Salina Thursday. I just wanted to say that I really enjoyed it and it was very informative. Ron Grage is an outstanding instructor. He is very interesting and makes everything easy to understand and he is very knowledgeable.

Thank you for making such a good class instructor available to us.

*Tim Schafer, Director of Water Production
McPherson Board of Public Utilities*

I wish to thank the Kansas Rural Water Association for the recent honor bestowed upon me by your esteemed organization. Please forgive me in being so slow to extend my thanks. I especially appreciate the recognition this provides for the city of Eureka.

We have greatly benefited from the many programs and technical expertise provided by KRWA and the professional, courteous support by your field representatives. KRWA has been a pleasure to work with.

I wasn't sure who would be appropriate to address this to. The three of you, Charlie Schwindamann, Pat McCool and Douglas Helmke, were the email addresses I had and I would be grateful of your help in getting this where it needs to go. I again apologize for not being there in person to accept this honor. It's certainly not that Doug didn't try. My mother was scheduled for surgery and my brother and sister live out of state leaving me the only one to attend. She is doing fine, but it was an unfortunate conflict of events. I do wish I could have attended the dinner but family first. I know all of you will understand.

Again thanks for the recognition and support from all of you at KRWA.

*Ian Martell, City Administrator
City of Eureka*

Your assistance in the review of the status of our water distribution system was very much appreciated. Jeff Lamfers coordinated the review and provided us a way to prioritize and fine tune our short and long term responses to our infrastructure needs.

Doug Helmke reviewed and explained our water rights. His discussion was very easy to understand and it was very clear that he knows this subject well. It was a pleasure getting to know him.

Thanks again and we look forward to the training sessions at Pomona and Mayetta.

*Jim Koger CMC, City Clerk
City of Overbrook*

On behalf of the Board of Directors of the Rural Water District No. 1 of Jewell County, Kansas, we would like

to offer our sincere thanks for your (Greg Metz) help last week in locating a leak on our system. Thanks to your help and expertise we were able to locate and repair a substantial leak which should help save our district and ultimately our customers/benefit unit owners, a great deal of money by reducing our water loss percentage. Our staff members are very grateful for the help provided by the Kansas Rural Water Association and would recommend it to other systems. We will, no doubt utilize your assistance again, as we continue to reduce our unaccounted for water loss and strive to make our system more efficient. We appreciate all the services offered by your organization.

Thanks again!

*Marvin Wagner, Chairman
Lesa Peroutek, Office Manager
Dan Cleveland, Maintenance Operator
Rural Water District No. 1,
Jewell County, Kansas*

During the first quarter of this year (month of March), the city of Spring Hill was dealing with questions concerning water meter accuracy and whether meters in our system were functioning and registering within current AWWA standards (problems were occurring our Touch Read meters). We requested assistance not only from the meter manufacturer but from KRWA staff, namely, Tony

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Kimmi, to assist us in conducting water meter flow tests in the field.

Mr. Kimmi responded to the city and provided us with two days of on-site technical assistance which included conducting water meter flow tests at randomly selected locations. All selected meters tested accurate and were within AWWA standards. With the work Tony completed for us, we were able to identify that our water meter registers were functioning normally. With this knowledge, we began to pursue other possible reasons for the conflicting meter reads, namely, possible computer software communication issues.

Valuable data was received by the actions of Mr. Kimmi and we appreciate the assistance we received earlier this year.

A belated “Thanks” to Tony and all the work KRWA staff is involved with in assisting municipalities and rural water districts with their water and wastewater operation’s needed.

*James Boyer, Utility Superintendent
City of Spring Hill*

McFarland PRIDE would like to thank Doug Helmke and his wife Beth for taking time to come to our annual Independence Day Celebration and presenting for our Community of Excellence recognition. I am glad you were able to stay the entire evening. We are a small town but our PRIDE group enjoys organizing the annual event each year.

Thanks again.

*Marilyn Ponte
McFarland PRIDE*

I would like to thank the Kansas Rural Water Association, Pat McCool and most of all Elmer Ronnebaum for helping me with our water problem.

I had called and talked to Mr. Ronnebaum one day and the same day he had Mr. McCool call me. The very next day Mr. McCool was here in Hope talking to our mayor and city operator trying to find answers to our problems.

He made suggestions which I hope will work. (I would like some chlorine in my water; I’m at the end of the line). He also helped me with my pool. I had too much iron in my water so every time I added shock/bleach it would turn green as grass. He made some suggestions that I am doing and it is working. I can swim in the pool for the first time this summer.

Again thank you for your prompt and helpful service. I am very grateful.

*Cynthia (Cindy) L. O’Bray
Hope, KS*

On behalf of Harvey County Rural Water No. 1, we want to thank Kansas Rural Water for sending Jon Steele down to assist our maintenance personnel in finding our water leaks. We want to tell you how much we appreciate the endless hours of service Jon Steele dedicated to finding the leaks.

Jon worked night and day for Harvey County Rural Water, one mile at a time to help find our water leaks. He kept at

it offering several suggestion that we should try to find the water leak. Jon is very positive and upbeat even though he and our maintenance personnel put in several long days and nights.

We work hard to keep our water loss below 15 percent. We knew we had a major problem on our hands when the water loss was 38 percent. Our maintenance personnel spent hours and hours looking for a water leak and they couldn’t find anything. They drove and walked miles of line with nothing showing up. It was very frustrating to not be able to find the water leak; they were about at their wits end.

We want you to know that we are very pleased with the quality of service Jon Steele provided Harvey County Rural Water. We sincerely appreciate his responsiveness and the way he conducted business. Jon went to great lengths to help our maintenance personnel; he knew just what to do to help solve our problems.

*Maurice Meirowsky, Chairman
Harvey County Rural Water District No. 1*

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Directors**

- Sam Atherton, President, Public Wholesale 4, Cherryvale*
- Sharon Dwyer, Vice-President, Douglas Co. RWD 5, Lawrence*
- Bill Shroyer, Secretary, City of Sabetha*
- Paul Froelich, Treasurer, City of Enterprise*
- Carl Chalfant, Director, City of Washington*
- Patricia Shaffer, Director, Butler Co. RWD 5, Benton*
- Allan Soetaert, Director, Johnson Co. RWD 7, Gardner*
- Dennis Schwartz, Director, National Rural Water Association*
- Mays & Associates, LLC, Legislative Liaison*

**KRWA
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- Elmer Ronnebaum, General Manager*
- Greg Duryea, Assistant General Manager*
- Laurie Strathman, Administrative Assistant*
- Lonnie Boller, Technical Assistant*
- Rita Clary, Technical Assistant*
- Doug Guenther, Technical Assistant*
- Doug Helmke, Water Rights/Source Water Specialist*
- Tony Kimmi, Technical Assistant*
- Jeff Lamfers, Consultant*
- Pat McCool, Consultant*
- Greg Metz, Technical Assistant*
- Charlie Schwindamann, Wastewater Tech*
- Joe Schmelzle, KAN STEP Tech Assistant*
- Jon Steele, Technical Assistant*
- Mark Thomas, GPS/GIS Mapping Coordinator*
- Monica Wurtz, Technical Assistant*
- Delbert “Bert” Zerr, Consultant*