

Letters



Thank you, (Elmer) for generously hosting me and Ashley at the Kansas Rural Water Association Annual Conference last month. I found the conference extremely beneficial, as it allowed me the opportunity to meet with so many of the folks who keep drinking water safe on a daily basis all across the state of Kansas. I particularly want to thank you for arranging the meeting with the small group of local utilities on Wednesday afternoon. I will carefully consider their perspective on our regulatory approaches as I continue my work here in Washington D.C.

Thanks again for your generous hospitality and for all the work you and your staff do. EPA looks forward to our continued engagement with Rural Water.

Sincerely,

*Peter Grevatt, Ph.D., Director
Office of Ground Water and Drinking Water*

Just a brief note to share our

thanks for all the KRWA staff's efforts associated with the 2015 Kansas Rural Water Association Annual Conference. I have an "inkling" of the amount of work that it takes to conduct a meeting of this magnitude and our thanks and appreciation for such a great conference and trade show.

Our staff from Foley Equipment that attended had only great things to say regarding the trade show. There was quality "traffic" along with multiple opportunities to conduct dialog with customers and prospects alike.

In fact, we may want to consider expanding our booth space in 2016 in order to accommodate additional "iron" for static display (for example, Cat Backhoe Loader, Cat Mini HEX, Cat Skid Steer Loader and a towable generator set).

Again, thanks and great job!

*Walt Bettis
Customer Relations & Event Coordinator
Foley Industries*

I wanted to thank one of KRWA's employees, Lonnie Boller. He helped me fix our chlorine analyzer and saved the district from having to purchase a new one. His willingness to help out with anything we've needed is very much appreciated.

I have always received quality service from the KRWA staff, and Lonnie Boller's extended help is a prime example of this. Such service builds great working relationships. Thanks again, Lonnie!

Sincerely,

*Harold Keller, Manager
Brown RWD 2*

On behalf of the Public Wholesale

Water Supply District No. 4 Board of Directors and employees, we would like to say "Thank You" for publishing Carl Carroll's obituary in the March issue of *The Kansas Lifeline* magazine.

Sincerely,

*Ken McNickle, Manager
Public Wholesale 4*

I am writing this letter to express

my sincere gratitude of receiving the KRWA Rural Water Office Manager of the Year. I take my position seriously and am always looking for ways to better the district's water system. I honestly cannot be where I am today if it wasn't for KRWA. I cannot express my sincere gratitude to you and your team; from the bottom of my heart all of you have gone above and beyond my expectations on helping me. Every member of KRWA is always available and has guided me through any small or big question and any situation I may have.

I must recognize this year's conference theme, The Many Hats We Wear. Isn't that the truth?! For me and many others can relate to the late night leak repairs, handling irate patrons, piles of book work and having to put this job before our families. I've

definitely found out through the years that this is a thankless job; many patrons don't understand nor know what it takes for their water to come through the tap. I must share one of my most "memorable" leak repairs. A leak was at the end of a vacant dirt road, massive trench dug, mucky mud to the middle of my waders and the pump wouldn't work. Oh, did I mention that it was sleeting, snowing, moisture freezing on my nose and water spraying from the pipe before repairing the leak? Needless to say, I was somewhat cranky. It was all worth it because at the end of the day, the leak was repaired and the patrons had water. We have good and bad days in the water world, we wake up the next morning and put on "our many hats".

In closing, KRWA, thank you for the award; I am truly honored. Also, the beautiful tribute to the Fallen soldiers at the conference was absolutely breathtaking. I appreciated every detail that was in the tribute; it brought tears to my eyes.

Sincerely,

*Adrienne Feeney, Office Manager
Dickinson RWD 1*

I would like to take this

opportunity to thank KRWA's Lonnie Boller and Tony Kimmi for the help and advice they provided on April 10th and 11th of this year.

I had a large 190-gpm leak and was unable to locate it. With the assistance of Lonnie and Tony, "walking the line", we finally found the leak on Saturday morning and repairs were made.

Being the only full time employee of the district, I was quickly overwhelmed and desperately needed assistance.

Thank you,

*Dan Hoobler, District Manager
Pottawatomie RWD 4*

Just a short note to thank you (Elmer) and the KRWA again for booking King Midas and the Mufflers for your 2015 Conference. We really enjoy performing for all your fun guests.

*Mike Hill
King Midas and the Mufflers*

Thank you for having us a the annual conference again! You always take such good care of us and we always have such a great time! We'll see you next year!

Sincerely,

*Taryn Parillo & Katie Nicholas
First Investors*

The city of Strong City would like to thank you (Greg Metz) for your assistance testing the meter accuracy on our non-potable well. It's nice to know that KRWA is just a phone call away.

Respectfully,

*Larry Sigler, Public Works Director
City of Strong City*

On behalf of the city of Burr Oak I would like to thank you (Greg Metz) for the assistance you gave us in locating the leak we had on our service line from the rural water meter into town the latter part of February 2015. We appreciate having someone like you who can assist us with these matters. Your knowledge in instructing us on how to make these types of repairs is very much appreciated.



We hope to be on track now that we have a full-time employee hired. We have had a turnover here in town with employees for this position so we don't have the experience in solving some of these situations.

Respectfully,

*Walter Wilson, Mayor
City of Burr Oak*

Kansas PRIDE, Inc., wishes to thank KRWA for your donation of \$1,500 on February 16, 2015. With your corporate donation, we would like to keep you updated with and electronic copy of the Kansas PRIDE Newsletter. This donation greatly helps our organization to provide support and recognition for Kansas communities. As you know, 100 percent of your donation is returned to Kansas communities through education, communication and recognition.

For your records, Kansas PRIDE, Inc. is a non-profit, tax-exempt organization under section 501(c)(3) of

the Internal Revenue Service Code. Kansas PRIDE, Inc. did not provide any goods or services in exchange for this charitable gift.

Most gifts given to the contribution-supported organization are considered charitable. Please consult with your tax adviser regarding the procedures for claiming charitable deductions.

We sincerely appreciate your donation.

*Suzanne Lane, Chairperson
Kansas PRIDE, Inc.*

I would like to take this time to thank Elmer, the board, the staff and anyone else who was instrumental to me winning the Municipal Operator of the Year Award.

It is not only a surprise, but quite an honor to win this award. It is of my opinion that KRWA is a great organization that does a lot of good thing for a lot of good people.

Thanks again,

*Fred Washburn
City of Hoxie*

- KRWA Officers & Directors**
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