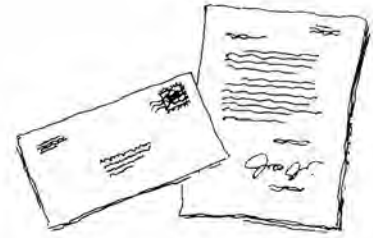


Letters



I greatly enjoyed the training session at Valley Center on October 4th. While "Social Media & Internet Abuse" and "IRS Reporting" promised to be dry subjects, the presenters engaged the audience and we learned a lot – especially as we reviewed actual cases. I would encourage anyone involved in personnel management to attend these classes.

*Randall Harris
Chisholm Creek Utility Authority*

I want to thank KRWA for hosting the class sessions last Friday, October 5, in McPherson. I appreciate your hospitality during the morning sessions, which included coffee and refreshments. KRWA staff were professional and proficient throughout the day. It was very generous of Water Products to provide our lunch. It was a good day!

Once again, thanks to all involved.

*Gary Winegar
Harbor Mobile Home Park*

I would like you to know how much I appreciated Doug Guenther's help on Saturday, August 4th. I had a leak I needed to fix but it was a bad one that I could not fix by myself.

No one else was available so Doug helped me locate and fix a five-inch line. His help was greatly appreciated,

and I felt you should know he went above and beyond what he had to do.

Thank you.

*Ron Nuss
Manager, Russell RWD 3*

Butler County Public Works would like to Thank Your (Charlie Schwindamann) for your time and assistance with the problem we had with the lift station at Sewer District #12 near Augusta, KS.

We appreciate your help in problem solving and making recommendations for the repair of the problems we were experiencing.

Thank you again.

*Mike Craft
Assistant Director
Butler County Public Works*

I want to thank you for taking the time to develop and have the two very informational speakers at the Seminar last Thursday, October 4, 2012. All three of you exuded warmth, and I know I learned a lot from the two sessions.

As I got further into each seminar, I grew even more confident that I could take these items presented and take them to new heights of success in the annexation of our water district. With the resources I've gathered, I am ready to hit the ground running with different

avenues in making the annexation go very smoothly. With the tax vendor folder, which I have learned to prepare and can send out to each of my vendors to get their information now before it is at the last of the year. I am contacting all my old vendors to see which ones we need to do this filing for that I did not have information for so I will be ready for tax season. This is an excellent way so I would not have to devote a significant portion of my time to this important detail at the end of the year.

I also have a number of great ideas for community and media relations and am excited by your seminar during the morning session how to get new customers into the expansion area. As I mentioned when we first talked on the phone, I would like to use your fine help to enhance the water district's identity while at the same time meeting the needs and expectations of the community. I believe I can make a significant contribution to the project with our efforts, and I am particularly interested in exploring a few new ideas you may have to make the system grow as large as possible.

I am convinced I have brought a new degree of organization to the water district, including sinking my teeth into making the accounting department far less chaotic and far more functional. More importantly, I'd like to get communications on track so that

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newsletters and invitations are sent out on a timely basis. I have some ideas for making the newsletter more user-friendly. I feel it is extremely important to maintain close communication between the board and directors, and I am committed to doing so.

Rita, I thank you again for considering me for this session. I look forward to the possibility of working with you on our expansion project and attending more useful sessions like this one you held.

*Alice Anderson Stiles
Sumner County Rural Water District 7*

On behalf of the city of Clyde, Kansas, I would like to take this opportunity to thank Charlie Schwindamann and KRWA for providing assistance to us in the removal of a baffle wall in our influent structure at our sewer lagoon. We appreciate the extra help and the use of KRWA equipment that Charlie provided during the project.

Kansas Rural Water Association continues to provide important services to small communities and it is good to know that we can call on them for assistance. Thank you.

*Dan LeDuc
Operations Director, City of Clyde*

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