KANSAS RURAL WATER

## **Web Services Agreement**

Organization:

You are purchasing a templated Web site geared specifically towards the needs of Rural Water Districts and smaller cities in Kansas. The initial set up is \$500 which includes the first year with a yearly maintenance fee of \$100. You can name an unlimited number of pages, which will be tailored in such a manner so that the city or RWD can readily add content. The city or RWD logo will be incorporated into the design as will a color scheme of your choice. The initial site does not contain any content, but does at your option contain the following featured capabilities:

Calendar
Photo Gallery
News Articles such as meeting agendas and minutes
Newsletter or email subscription for Users
Tie in for customers to Pay Bill Online
Consumer Confidence Reports Online

Additional features may be available at a discounted quoted rate, to be determined prior to adding the additional features.

We will also provide you with one hour of training to help you get started adding your content. This training will take place over the phone with a live remote computer session for guided practice. For the first year, you may also email tech support. If you need additional or follow up support, it is available at a discounted quoted rate of \$60 per hour, but billed per minute, no minimums.

We will provide a non-live development site so if the city or RWD already has a Web site, the transition to your new site will be seamless. At your request, we will make the site live and tie it to your domain name. You own your own domain name. If you need assistance securing one, we will provide that advice. This domain is your responsibility to maintain. We will also assist you in setting the DNS to point to our services, but ultimately this is also your responsibility. This allows you the most control over the most important piece of a Web site: your name.

We are responsible for the hosting of your files. We are also responsible for backing up your data and restoring it to a point at least a week out, in case of loss of data. KRWA has direct access to the source files of your site, and should you require them, you may submit a request for the SQL database of your content. Extensive requests for data will be billed at an hourly rate of \$60 per hour with a quoted cost estimate prior to proceeding.

Your signature below signifies understanding and acceptance of the above terms of the project.

Name

Title

Date

In Conjunction with JenSharp.com

